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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Please do not dismantle critical components of the 1996 Telecommunications Act, which would disable competition and eradicate consumer choice.

For the longest time I was held hostage by AT&T and their bad product and poor customer service. They could only offer me 3MBS if internet service which was frequently less than 1MBS on a daily basis. Each year was a false promise of upgrading their connection speed in the coming year.

My phone connection, which was a landline always had static and forget their U verse service with their lack of internet speed.

Finally a company came along and offered fiber optic high quality internet and phone service for a monthly rate that is not changing. My Sonic Service is fanulous!

AT&T jerked its customers around inflating the price 1-2 years later. One had to constantly haggle with them to get the deal price.
Ridiculous.

AT&T Customer Service was awful. Rarely helpful if their was a technical problem.

Now AT&T has competition theywant to handicap the competition. Please do not allow this.

If there is no competition or room for consumer choice then the BIG company like AT&T can continue to offer poor product and customer service for high unfair prices.

Please do the right thing and dont allow this.

Cynthia Rodgers